



**COPIC offers accredited Continuing Nursing Education (CNE) activities to licensed nursing staff to promote patient safety through a proactive approach.**

## THE IMPORTANCE OF CNE

Nurses play a central role in health care. They are at the forefront of patient safety and patient advocacy, using their skills and critical decision making to care for patients and serve as an important liaison to physicians, patients' families, and their local communities. As health care evolves, nurses will be asked to increase their professional practice through evidence-based education. The American Nurses Credentialing Center's (ANCC) Commission on Accreditation<sup>1</sup> offers that nurses continue to remain lifelong learners to advance the profession and enhance professional knowledge, skills, and development through Continuing Nursing Education (CNE).

In addition to a commitment to learning, many states and/or facilities require nurses to obtain accredited/peer-reviewed education. CNE is an important way for nurses to have access to the latest knowledge as they continue down a lifelong path of learning. When timely topics are identified—like the opioid crisis,

transgender health issues, or appropriate use of social technology—CNE activities provide relevant information that prepares nurses to perform in accordance with changes in health care. As best practices evolve, CNE activities keep nurses apprised of how to manage their responsibilities in areas such as patient communication, effective handoffs, and documentation. COPIC is proud to serve as a resource for CNE activities and is dedicated to empowering our insureds with proactive and meaningful information regarding patient safety and risk management.

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<sup>1</sup>2015 ANCC Approved Provider Manual, American Nurses Credentialing Center, Silver Spring, MD: 2015.

### COPIC: AN APPROVED CNE PROVIDER

In November 2017, COPIC was awarded Approved Provider status by the ANCC to provide CNE activities to licensed nursing staff. This accreditation sets us apart from other medical liability insurance carriers and reinforces COPIC's philosophy of taking a proactive approach to improve outcomes and mitigate risk. CNE activities are available as part of your COPIC policy at no extra cost. Participation may also apply toward earning COPIC points and a subsequent premium discount. COPIC CNE is provided in multiple ways: courses/seminars, annual conferences, and customized educational activities geared toward specific needs.

In 2018, 2,524 individuals, including nurses, physicians, support staff, and other interdisciplinary

health care providers, attended COPIC's in-person CNE activities. Approximately 1,227 nurses were awarded ANCC approved contact hours. This data is important as it is estimated that one hour of nursing education may cost an organization \$75 to \$175 per nurse based upon national projections (ANCC 2015). If one considers the combined cost saving for 1,227 licensed nursing staff, the savings potential ranges from \$92,025–\$214,375.

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### A VARIETY OF TOPICS AND ACTIVITIES

COPIC currently offers over 15 CNE programs. A sampling of offerings includes "Tales from the Trenches: The Importance of Nursing Documentation," "Documentation: What's New," "Top Ten: What Every Nurse Should Know," and "Whose License Is It Anyway." COPIC's Continuing Office of Nursing Education (CCNE) is steadily adding more educational activities to our portfolio.

Each year, COPIC offers two signature conferences that focus on patient safety and risk management—The Forum in Denver, Colorado in October, and The Symposium in Lincoln, Nebraska in April. Eligible insureds can attend these conferences at no extra

charge, and interact with and learn from their peers, COPIC staff, and expert presenters.

If an insured medical facility identifies the need for a certain CNE activity, our COPIC Continuing Nursing Education team can create a customized training and teach it onsite. This can be especially helpful in rural communities. One example is "With This Ring: Engaged or Not?" that discusses the importance of engagement in the workplace, and "Documentation: What Is the Big Deal?" addressing the importance of documentation and risk mitigation.

### IMPROVING PATIENT OUTCOMES

Engagement in ongoing professional education promotes and facilitates the best care for patients. This leads to improved patient outcomes, satisfaction, and overall quality. The opportunity for nurses to diversify their knowledge, skills, and practice fosters professional development and

opportunities for growth. Whether it's a few hours of learning or a two-day conference, COPIC is a trusted resource for professional CNE activities.

**To learn more about COPIC's CNE program, contact Stephanie Heronema at (720) 858-6129 or [sheronema@copic.com](mailto:sheronema@copic.com).**