

A Partner for Success

COPIC provides medical professional liability insurance and is recognized for its industry-leading patient safety and risk management programs.

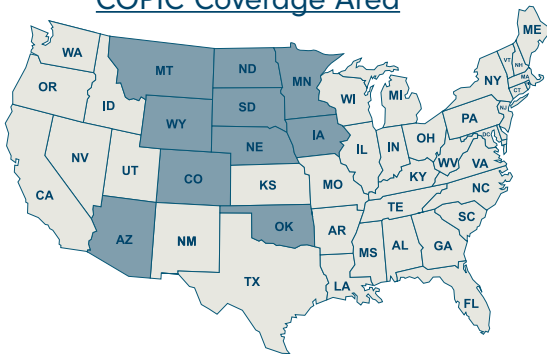
Our focus is on helping you prevent claims from occurring—COPIC offers trusted guidance, professional education, proven resources, and extensive support to address today’s challenges and prepare for the future of health care.

8,000+
physicians 

160+ 
hospitals/health care facilities

choose COPIC as their partner

COPIC Coverage Area



*COPIC's Risk Retention Group provides coverage in 18 states

Unparalleled Defense

92% “win” rate for cases defending insureds

86% of claims are closed without any payments made

26% less time to resolve a claim when compared to the national average=less time and energy spent dealing with a claim

Care for the Caregiver®—Peer support program to help deal with the emotional challenges of a lawsuit

Key Services and Programs

- Access to a team of 8+ physicians, in-house attorneys, top defense counsel, specially trained medical professionals, and claims and HR specialists available to provide trusted guidance

The following are no-cost benefits provided to COPIC insureds:



Direct access to experts

- ◆ 24/7 hotline staffed by experienced physicians
- ◆ Our Legal team helps navigate regulatory, legal, and business compliance issues
- ◆ More than 1,000 inquiries handled each year on issues from HIPAA guidelines to managing medical records



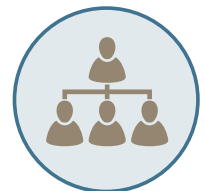
3Rs Program

- ◆ Helps deal with unexpected outcomes by supporting open communication between providers and patients
- ◆ Recognized by *Health Affairs* and *The New England Journal of Medicine* as a benchmark in communication and resolution programs



On-site reviews

- ◆ COPIC comes to you for an independent evaluation of your systems and processes
- ◆ Focus is on identifying high-risk areas, then implementing best practices and a customized plan to address these
- ◆ Each year, more than 2,000 providers are part of these reviews



HR Services

- ◆ Seminars, trainings, and resources that offer guidance for dealing with complex human resources issues
- ◆ HR hotline—one-on-one consultation with an expert

A Partner for Success

Your Education Partner

High-quality, meaningful education provided at no cost; participation applies toward premium discount and many activities qualify for CME credit.

350+
in-person seminars
and over **25**
on-demand courses offered each year

Annual conferences that cover current trends and feature national experts



Timely topics such as:

- ◆ Opioids
- ◆ EHR risks
- ◆ Electronic communication
- ◆ Diagnostic errors
- ◆ Liabilities with allied health professionals



COPIC is one of a few medical professional liability carriers with this distinction

Investment in the Health Care Community

- Year-long, dedicated focus on monitoring legislative and regulatory issues that impact health care
- COPIC hosts medical resident programs to educate future physicians
- Each year, COPIC provides input on over 100 health care-related legislative bills

*More than **\$6 million**
in grant funding and medical student scholarships
provided by the COPIC Medical Foundation*

Comprehensive Policies

- Defense cost coverage for governmental investigations, medical board inquires, disciplinary proceedings, and billing fraud and abuse investigations
- Embedded cyber liability coverage that includes tools and resources to help safeguard information, increase awareness of cyber risks, and respond in the event of a data breach

Financial Strength

- "A" (Excellent) rating from A.M. Best for 18 consecutive years
- To date, COPIC has provided more than \$238 million in distributions to our insureds

Testimonials

"We use COPIC all the time for making decisions about credentialing, physician problems, and what is a reasonable procedure at my surgery center. A great resource that's always available."

"Availability, integrity, and forthrightness. I trust that COPIC has my best interests in mind."

"I will definitely stay with COPIC. They are heads above anyone else with their focus on prevention, keeping costs low, being transparent with costs and being physician-centered."

Endorsed by:



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