

COPIC provides medical professional liability insurance and is recognized for its industry-leading patient safety and risk management programs.

Our focus is on helping you prevent claims from occurring—COPIC offers trusted guidance, professional education, proven resources, and extensive support to address today's challenges.

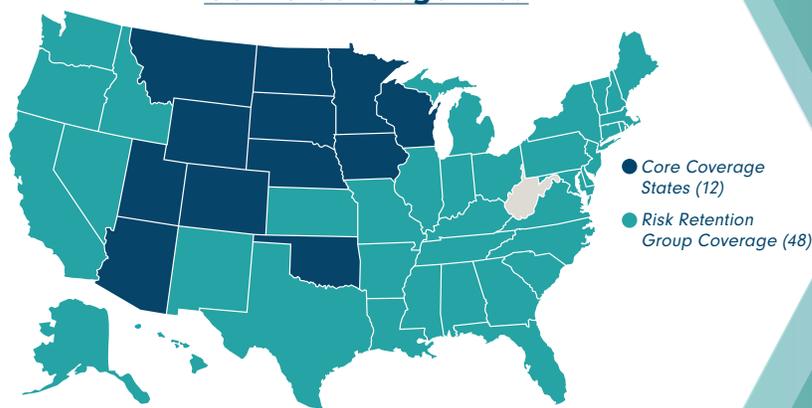


**17,000+**  
physicians

**230+**  
medical facilities  
and hospitals

**choose COPIC  
as their partner**

## COPIC Coverage Area



## Unparalleled Defense

**24%** less time to resolve a claim when compared to the national average=less time and energy spent dealing with a claim

**30%** fewer claims than the national average

**Care for the Caregiver<sup>®</sup>**—Peer support program to help deal with the emotional challenges of a lawsuit

**PR/Reputation Support**—Access to a communications expert who can help with media and reputational issues

## Key Services and Programs

Access to a team of physicians, in-house attorneys, top defense counsel, specially trained medical professionals, and claims and HR specialists available to provide trusted guidance.

*The following are no-cost benefits provided to COPIC insureds:*



### Direct access to experts

- 24/7 risk management hotline staffed by experienced physicians
- Our Legal Helpline helps you understand regulatory, legal, and business compliance issues
- Our HR Helpline provides one-on-one consultation to assist with navigating complex employee situations



### Programs That Address Adverse Outcomes

- COPIC's 3Rs Program and Candor expertise focus on preserving the physician-patient relationship through open communication.
- Our 3Rs Program is recognized by *Health Affairs* and *The New England Journal of Medicine* as a benchmark in communication and resolution programs



### Practice/Facility Assessments

- COPIC evaluates your systems to identify high-risk areas, and then develops a customized plan to address these with best practices that support regulatory compliance
- Each year, nearly 2,000 providers are part of these on-site and virtual reviews



### HR Services

- COPIC's HR team offers seminars and customized trainings such as Hiring for Cultural Fit, Managing Difficult Employees, and Generations in the Workplace
- A library of resources provides access to commonly used forms, job descriptions, legal guidelines, and more

**Your Education Partner**

High-quality, meaningful education provided at no cost; participation may apply toward premium discount and many activities qualify for CME or CNE credit.

<p><b>150+</b> seminars and over</p> <p><b>60</b> on-demand courses offered each year</p>	<p>Annual Symposium and Forum conferences that cover current trends and feature national experts</p> 	<p>Timely topics such as:</p> <ul style="list-style-type: none"> <li>• Managing opioids</li> <li>• Unanticipated outcomes</li> <li>• Telehealth</li> <li>• Documentation</li> <li>• Liabilities with advanced practice providers</li> </ul>	  <p>COPIC is a hub for professional education and a CME and CNE accredited provider.</p>
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**Investment in the Health Care Community**

- Year-long, dedicated focus on monitoring legislative and regulatory issues that impact health care
- COPIC’s Resident Rotation program has been recognized as a benchmark in educating medical residents
- Named one of the 50 most community-minded companies in Colorado as a Civic 50 honoree three years in a row.

More than  
**\$11M**  
in community investment has been provided by the COPIC Medical Foundation since 1991



**Comprehensive Policies**

- Defense cost coverage for governmental investigations, medical board inquires, disciplinary proceedings, and billing fraud and abuse investigations
- Embedded cyber liability coverage that includes tools and resources to help safeguard information and respond in the event of a ransomware attack.

**Financial Strength**

- “A” (Excellent) rating from A.M. Best since 1999
- To date, COPIC has provided more than \$324 million in distributions to our insureds

**Testimonials**

“We use COPIC all the time for making decisions about credentialing, physician problems, and what is a reasonable procedure at my surgery center. A great resource that’s always available.”

“Availability, integrity, and forthrightness. I trust that COPIC has my best interests in mind.”

“I will definitely stay with COPIC. They are heads above anyone else with their focus on prevention, keeping costs low, being transparent with costs and being physician-centered.”



**Contact**

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Or contact your agent to find out more about us.

**Endorsed by:** Colorado Hospital Association • Colorado Medical Society • Iowa Medical Society • Minnesota Medical Association • Nebraska Medical Association • North Dakota Medical Association • South Dakota State Medical Association • Utah Medical Association